

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS  
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 7/14/2015	(3) CONTACT/PHONE Trish Avery Caldwell (805) 788-2601	
(4) SUBJECT Request to approve two FY 2015-16 renewal service contracts (Clerk's File) for Domestic Violence Services with 1) RISE (Respect, Inspire, Support, Empower) of San Luis Obispo County and 2) Women's Shelter Program of San Luis Obispo County (WSP) in the amounts of \$100,000 and \$75,000 respectively. All Districts.			
(5) RECOMMENDED ACTION It is recommended that the Board: 1. Approve, and direct the Chairperson to sign, a renewal service contract with RISE (Respect, Inspire, Support, Empower) of San Luis Obispo County for Domestic Violence Services for Fiscal Year 2015-16 in the amount of \$100,000; and 2. Approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for Domestic Violence Services for Fiscal Year 2015-16 in the amount of \$75,000.			
(6) FUNDING SOURCE(S) Federal funding 100%	(7) CURRENT YEAR FINANCIAL IMPACT RISE: \$100,000 <u>WSP: \$ 75,000</u> \$175,000	(8) ANNUAL FINANCIAL IMPACT RISE: \$100,000 <u>WSP: \$ 75,000</u> \$175,000	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____ ) <input type="checkbox"/> Board Business (Time Est. ____ )			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) RISE: 19001536 WSP: 19001548		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5 Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A    Date: <u>July 16, 2014</u>	
(17) ADMINISTRATIVE OFFICE REVIEW Morgan Torell			
(18) SUPERVISOR DISTRICT(S) All Districts			

# County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell  
(805) 788-2601

DATE: 7/14/2015

SUBJECT: Request to approve two FY 2015-16 renewal service contracts (Clerk's File) for domestic violence services with 1) RISE (Respect, Inspire, Support, Empower) of San Luis Obispo County and 2) Women's Shelter Program of San Luis Obispo County (WSP) in the amounts of \$100,000 and \$75,000 respectively. All Districts.

## **RECOMMENDATION**

It is recommended that the Board:

1. Approve, and direct the Chairperson to sign, a renewal service contract with RISE (Respect, Inspire, Support, Empower) of San Luis Obispo County for domestic violence services for Fiscal Year 2015-16 in the amount of \$100,000; and
2. Approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for domestic violence services for Fiscal Year 2015-16 in the amount of \$75,000.

## **DISCUSSION**

### **Background**

In 1997, the Federal/State public assistance program for families was drastically changed to focus on minimizing "welfare dependency" by increasing the number of working adults through expanded training and supportive services opportunities and by giving states flexibility in design and implementation of programs. The new Federal program for families was named Temporary Assistance for Needy Families (TANF) and allowed States to offer unique programs based on individual state demographics. The California program, California Work Opportunity and Responsibility to Kids (CalWORKs), includes detailed program requirements and funding for supportive services to help families move into employment and be successful in the workforce.

Specifically, domestic violence (DV) services must be available to CalWORKs participants to assist them in overcoming barriers to employment and moving them toward self-sufficiency. The studies covering the prevalence of domestic violence among women receiving CalWORKs varies with estimates ranging as low as thirty percent (30%) and as high as eighty percent (80%). Those in the field of DV believe that findings are varied due to the lack of an accepted universal typology for categorizing and measuring abuse, and also extensive underreporting by victims. Locally, it is estimated that seventy-five percent (75%) of CalWORKs participants have experienced some level of domestic abuse in their adult life. The local CalWORKs statistic is further supported with findings from the Bureau of Justice which indicates that people with lower annual incomes (below \$25,000) have 3-times higher risk of abuse than people with higher annual incomes (over \$50,000). The majority of CalWORKs households have an annual income of under \$10,000 (Source: Bureau of Justice Statistics, [www.bjs.gov](http://www.bjs.gov); publications; victims; Household Poverty and Nonfatal Violent Victimization, 2008-2012).

### **Respect, Inspire, Support, Empower of San Luis Obispo County- RISE:**

RISE of San Luis Obispo County – short for Respect, Inspire, Support, Empower, is the result of the 2013 merger of the North County Women's Shelter and Resource Center (NCWS) and Sexual Assault Recovery and Prevention (SARP) Center. Since 2013 RISE has been providing domestic violence (DV) and sexual assault services. All services are

confidential and include counseling, two 24-hour emergency shelters for women and children (North County), assistance obtaining temporary restraining orders, help obtaining housing, child care, support groups, parenting classes, resource information and referrals, community education and training, and case management. Services are available in both English and Spanish to men, women, children and families experiencing DV and/or sexual assault. RISE is the only provider of DV/Sexual Assault services in the north and north coastal regions of San Luis Obispo County. The DSS contract specifically funds shelter and counseling services to CalWORKs participants based on a case manager referral. For more information about services offered by RISE you may visit their website at [www.riseslo.org](http://www.riseslo.org).

#### **Women's Shelter Program of San Luis Obispo County (WSP):**

The Women's Shelter Program of San Luis Obispo County (WSP) has been offering services to DV victims and their families since 1977 and incorporated in 1979. What started as a shelter-only (i.e. housing) program has evolved to providing extensive supportive services required to sustain housing and assistance for those seeking help. The WSP provides services in both English and Spanish to men, women, children, and families. Both prevention and intervention services are available and include a 24-hour emergency safe-house shelter (for women and children only), individual and group counseling, children's services, community outreach and education, legal services including temporary restraining order assistance, resource information and referrals, transitional housing and case management. All services are confidential. The DSS contract specifically funds shelter and counseling services to CalWORKs participants based on a case manager referral. For more information about services offered by the WSP you may visit their website at [www.womensshelterslo.org](http://www.womensshelterslo.org).

The renewal of these contracts will ensure both agencies continue to provide confidential services to CalWORKs DV victims and their children that include shelter and counseling services necessary to assist adults in making sound life choices that maximize the health and safety of both themselves and their children. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

#### **OTHER AGENCY INVOLVEMENT/IMPACT**

These contracts were developed in partnership with both RISE and WSP, and County Counsel has reviewed and approved the contracts as to legal form and effect.

#### **FINANCIAL CONSIDERATIONS**

The total contract amounts for RISE and WSP are \$100,000 and \$75,000 respectively. These contracts are included in the DSS adopted budget for Fiscal Year 15-16 and will require no General Fund contribution.

Agency	Budgeted FY 13-14	Budgeted FY 14-15	Budgeted FY 15-16	Notes	Sharing Ratios		
					Federal	State	Co
RISE	\$100,000	\$100,000	\$100,000	North County Domestic Violence Emergency Shelter and Counseling Services	100%	-	-
Women's Shelter Program of SLO County (WSP)	\$75,000	\$75,000	\$75,000	SLO Domestic Violence Emergency Shelter and Counseling Services	100%	-	-

#### **RESULTS**

#### **RISE (Respect, Inspire, Support, Empower) of San Luis Obispo County – Domestic Violence Intervention and Prevention Counseling and Shelter**

##### **Fiscal Years 13-14 and 14-15**

*As of March 31, 2015, a total of sixty three (63) women and children identified as receiving CalWORKs were served by RISE in FY 2014-15. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

*Based on the final quarter report for FY 2013-14 and received July 20, 2014, a total of ninety two (92) CalWORKs women and children received domestic violence services last year.*

#### **Emergency Shelter Services:**

- In FY 14-15, RISE provided services that resulted in ninety percent (90%), or twenty four (24) of twenty six (26), of the women staying at the two shelters (Atascadero and Paso Robles) improving their emotional stability and obtaining a greater sense of self-worth as of March 31, 2015. *Both the number of women served and the percentage showing improvement will change based on the fourth quarter report which will be received on July 20, 2015.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, eight nine percent (89%), or forty (40) of forty five (45), CalWORKs participants who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth.*

- In FY 14-15, RISE provided services that resulted in sixty-two percent (62%) of families exiting the shelters obtaining safe housing away from the abuser as of March 31, 2015. *A total of twenty one (21) women left the shelter with thirteen (13) obtaining safe housing. The percentage is lower than the anticipated ninety percent (90%) due to a number of reasons which include the lack of affordable housing, a lack of entry level jobs to pay for housing, and sometimes the victim chooses to return to the abuser. In addition, funding sources for support housing have been decreased and therefore are limited.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of thirty five (35) women left the shelter with twenty five (25), or seventy one percent (71%) obtaining safe housing away from the abuser.*

#### **Counseling Services:**

*As of March 31, 2015, a total of three hundred twelve (312) counseling hours were provided to women and children who were identified as CalWORKs participants. It is anticipated that this number will be higher by June 30, 2015, which is the end of the contract.*

*Based on the final quarter report for FY 2013-14 and received July 20, 2014, a total of three hundred forty five (345) counseling hours were provided to women and children who were identified as CalWORKs participants.*

- In FY 14-15, RISE provided services to twenty six (26) CalWORKs identified women that resulted in ninety two percent (92%), or twenty four (24) of the women staying at the two shelters (Atascadero and Paso Robles) and receiving counseling services improving their emotional stability and obtaining a greater sense of self-worth as of March 31, 2015. *Both the number of women served and the percentage showing improvement will change based on the fourth quarter report which will be received on July 20, 2015. A total of eighty five (85) counseling hours were provided for shelter participants identified as eligible to CalWORKs.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of forty five (45) CalWORKs identified women stayed at the shelter. A total of eighty nine percent (89%) who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth. A total of one hundred eighty one (181) counseling hours were provided for shelter participants identified as eligible to CalWORKs.*

- In FY 14-15, RISE provided services that resulted in eighty seven percent (87%) of children staying at the shelter and who were old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others as of March 31, 2015. *This number is slightly lower than the anticipated ninety percent (90%), however all services are received on a voluntary basis. As of March 31, 2015, a total of thirty seven (37) children stayed at the shelter. Eighty seven percent (87%) of seven (7) children staying at the shelter long enough to attend at least four (4) counseling session exhibited behavioral improvement. A total of fourteen (14) children were too young to participate in counseling services and sixteen (16) did not stay at the shelter long enough to participate in counseling. A total of thirty nine (39) counseling hours were provided to CalWORKs eligible children.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of forty seven (47) children*

*stayed at the shelter. Seventy six percent (76%) of thirteen (13) children staying at the shelter long enough to attend at least four (4) counseling sessions exhibited behavioral improvement. A total of fourteen (14) children were too young to participate in counseling services and twenty (20) did not stay at the shelter long enough to participate in counseling. A total of sixty eight (68) counseling hours were provided to CalWORKs eligible children.*

- In FY 14-15, RISE provided services that resulted in eighty three percent (83%) of CalWORKs families participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth as of March 31, 2015. *A total of thirty one (31) families participated in the Community Counseling Program with twenty six (26), or eighty three percent (83%), who attended at least four (4) sessions demonstrating increased emotional stability and a greater sense of self-worth. A total of one hundred eighty eight (188) community counseling hours were provided.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of twenty (20) CalWORKs families participated in the Community Counseling Program with seventeen (17), or eighty seven percent (87%), demonstrating increased emotional stability and a greater sense of self-worth. A total of ninety six (96) community counseling hours were provided.*

#### Fiscal Year 15-16

##### **Emergency Shelter Services:**

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of families (25-35) exiting the shelters obtaining safe housing away from the abuser.

##### **Counseling Services:**

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of shelter children old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others.
- Contractor will provide services that result in ninety percent (90%) of CalWORKs families (30-40) participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth.

#### **Women's Shelter Program of SLO (WSP) – Domestic Violence Intervention and Prevention Counseling and Shelter**

*As of March 31, 2015, a total of fifty seven (57) women and children receiving CalWORKs were identified and served at the WSP. It is anticipated that this number will be higher by June 30, 2015, which is the end date of the contract.*

*Based on the final quarter report for FY 2013-14 and received July 20, 2014, a total of eighty one (81) CalWORKs women and children received domestic violence services last year.*

#### Fiscal Years 13-14 and 14-15

##### **Emergency Shelter Services:**

- In FY 14-15, WSP exceeded its performance outcome to provide services that resulted in 1,020 shelter nights being provided to CalWORKs participants. *As of March 31, 2015, a total of two thousand one hundred six (2,106) shelter nights have been provided. It is anticipated that this number will be higher by June 30, 2015, which is the end date of the contract.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of two thousand two hundred eighty four (2,284) nights of shelter were provided to CalWORKs participants.*

- In FY 14-15, WSP exceeded its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs Shelter residents who completed the client survey reporting that shelter services improved their sense of safety. *As of March 31, 2015, a total of nine (9), or one hundred percent (100%) of participants who completed the client survey reported the shelter improved their sense of safety.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of thirteen (13), or one hundred percent (100%) of participants who completed the client survey reported the shelter improved their sense of safety.*

- In FY 14-15, WSP provided services that resulted in eighty eight percent (88%), or seven of eight, CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.) as of March 31, 2015. This is slightly below the anticipated ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.), however overall the level of satisfaction appears to be positive.

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of twelve (12), or one hundred percent (100%) of participants who completed the client survey reported the shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).*

#### **Counseling Services:**

- In FY 14-15, WSP provided services that resulted in providing four hundred and three (403) counseling hours to CalWORKs clients experiencing Domestic Violence as of March 31, 2015. *This number is slightly below the anticipated performance outcome of 450 counseling hours, however it is anticipated that by the end of the contract this outcome will be met. All referrals received from DSS were screened and had access to Domestic Violence services including counseling. All services are received on a voluntary basis.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of three hundred thirty nine (339) counseling hours were provided.*

- In FY 14-15, WSP exceeded its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that counseling services improved their sense of safety. *As of March 31, 2015, a total of thirteen (13), or one hundred percent (100%) of CalWORKs participants who completed the client survey indicated that services provided improved their sense of emotional health. It is anticipated that this number will be higher by June 30, 2015, which is the end date of the contract.*

*Based on the final quarter report for FY 2013-14 and received on July 20, 2014, a total of thirty two (32), or one hundred percent (100%) of participant’s receiving counseling services reported it improving their sense of emotional health.*

- In FY 14-15, WSP exceeded its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.). *As of March 31, 2015 a total of twelve (12), or one hundred percent (100%) of CalWORKs participants who completed the survey reported that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).*

*Based on the final quarter report for FY 2013-14 and received July 20, 2014, a total of eleven (11), or one hundred percent (100%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).*

## Fiscal Year 15-16

### ***Emergency Shelter Services:***

- WSP will provide 1,020 nights of shelter.
- Ninety percent (90%) of CalWORKs Shelter residents who complete the client survey will report that shelter services improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

### ***Counseling Services:***

- WSP will provide 450 counseling and advocacy hours.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that counseling and advocacy services provided improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

## **ATTACHMENTS**

1. Clerk's File Statement for Domestic Violence Services Contracts